

QUALITY POLICY

Elite Performance Accreditation Company (EPAC) realizes the significance of impartiality in carrying out our Product system certification activities, handling conflict of interest and ensuring the objectivity of our management system certification activities.

- ❖ EPAC Quality Policy is to provide confidence in our activities and decisions, through maintaining principles related to ensuring impartiality, competence, responsibility, openness, confidentiality, and complaint resolution.
- ❖ EPAC ensures that conflicts of interest are avoided, and an objective Product Certification scheme is maintained.
- ❖ Achieve all aspects of its work by adoption of EPAC documented procedures complying with SFDA criteria set out in ISO/IEC 17065:2012 to achieve & maintain the efficient process in compliance with the SFDA accreditation.
- ❖ The Inspection and certification decisions of EPAC are based on objective evidence of conformity following EPAC documented procedures.
- ❖ EPAC is fully responsible for the decisions relating to assessment, which include granting, maintaining, extending, reducing, suspending, and withdrawing of certification.
- ❖ The policies and procedures of EPAC are non-discriminatory and the services are open to all applicants whose activities fall within SFDA and EPAC scope of product related certification processes.
- ❖ The Inspection processes are subjected to continual review and improvements are made to increase the effectiveness of the product certification.
- ❖ This policy will be continually reviewed with respect to the changes in conformity assessment standards to ensure that it remains relevant and suitable.
- ❖ Communicating this policy to our personnel, customers and interested parties.

Policy Approved By



CEO : Mr. Mohammed Almohsin
ELITE PERFORMANCE ACCREDITATION COMPANY (EPAC)
KSA
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